

Volume control

Change the volume level by pressing the rocker switch found on your hearing aid. The button at the top increases the volume, and the button at the bottom decreases the volume.



Listening environment control

The listening environment control button allows you to change between several different listening environment settings. Press the button on your hearing aid or change them in the app.



Drying

Drying capsules are used to prolong the lifespan of your hearing aid by drawing out moisture. For information on how to use them, refer to the in-app instructions or your user manual.

For more detailed information, refer to your [Lexie user manual](#) or alternatively, visit our website at www.lexiehearing.com.

To submit a service request, please contact our call center at (779) 212-7334 for assistance.

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Inserting the battery

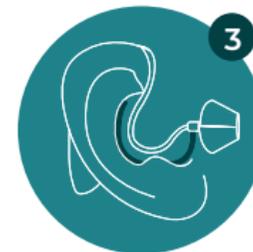
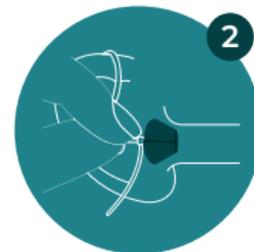
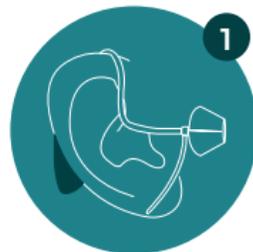
1. Remove the sticker found on the positive side of your **312 battery**.
2. The battery door is found at the bottom of the hearing aid. Gently pull on the tab found on the battery door, until it opens. Insert the battery whilst ensuring that the **positive (flat)** side faces up.
3. Gently close the battery door (**it has to click**). Your hearing aid will now be switched on.
4. Open the battery door at least halfway in order to switch your hearing aid off.



Positioning your hearing aid on your ear

In order to easily distinguish between your **left** and **right** hearing aid, the size (0B, 1B, 2B, 3B) of the slim tube is printed in colour on the base of this slim tube. **Red** is for the **right ear**, and **blue** is for the **left ear**.

1. Place the body of your hearing aid behind your ear.
2. Ensure that the dome faces towards the entrance of the ear canal. Gently press the dome into your ear canal until the slim tube sits comfortably and flat against the side of your head.
3. Place the retention wire in the bowl of your ear to ensure that your hearing aid remains in place.



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Set up your hearing aids with the Lexie App

The free Lexie App will help you to easily set up your hearing aid by guiding you step-by-step through the process.

1. Download the app from Apple's App Store or from Google Play by searching for the name "Lexie".
2. Create and verify your Lexie profile in the app.
3. Follow the easy setup instructions in the app. Remember to accept all app permissions if prompted, whilst exploring the app. Ensure that your mobile device's Bluetooth is switched on.



Use the Lexie app to do a quick hearing check and personalize your hearing aids to your unique hearing profile.



Join Lexie Rewards, included free of charge in your hearing aid purchase, meet your goals and earn Lexie Rewards points that can be redeemed when making purchases from Lexie Hearing

Other things you can do in the app include:

-  Monitor battery life.
-  Change the settings on your hearing aid to suit your current listening environment.
-  Speak to one of our friendly experts through video or voice call, or assist yourself through videos and illustrated tutorials.

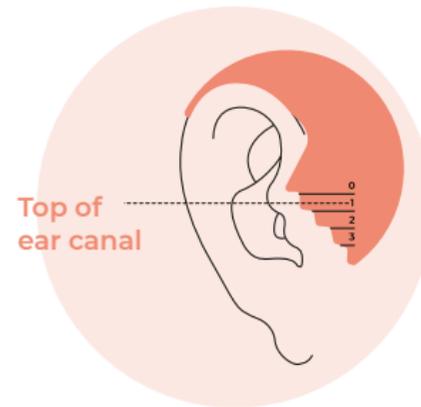
Get to know your hearing aids



-  **1** Battery Door (on/off switch)
-  **2** Environment Control
-  **3** Volume Control
-  **4** Slim Tube
-  **5** Dome
-  **6** Retention Wire

Selecting the correct sized slim tube

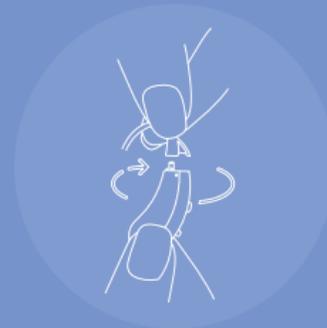
Your hearing aids are pre-assembled with a size '2B' slim tube. Only change the size if your ear measurements dictate it.



- Place the ear measurement tool over your ear. The **red** side must show when it is over your **right ear** and the **blue** side must show when it is over your **left ear**.
- On your ear measuring tool, locate the closest number that is most parallel to the top of the opening of your ear canal (this is the cavity that runs all the way to your eardrum). This number is the size of the slim tube you need.
- If you are not a size 2B, find the slim tube with the correct number and color (**red for right** and **blue for left**).
- If you have two hearing aids, repeat this process for your opposite ear.

Removing and attaching your slim tube to your hearing aid

Should you need to use a slim tube of a different length, gently unscrew the pre-assembled slim tube approximately 90 degrees, in an anticlockwise direction and pull to remove the slim tube from your hearing aid. Thereafter, put on the new slim tube.



Removing and attaching your dome to the slim tube

If you have changed the length of your slim tube, you will need to remove the dome from the pre-assembled slim tube and put it onto the new slim tube, as illustrated below.

